

The Banks

WHO TO CONTACT



Congrats on your new home!

We're thrilled to have you as part of our community. To help you settle in, we've provided a quick guide with key contacts and resources to assist you with any questions or concerns.

Homeowner Portal

HOMEOWNER PORTAL LOGIN

www.streetside.ca/homeowner

Online resource for submitting all service requests, emergency contact list, homeowner care & maintenance.

Service Inquiries

SERVICEQ

www.streetside.ca/service
streetsidewpgservice@qualico.com

To inquire about service request status, new home warranty and general homeowner care.

Property Management

TOWERS REALTY GROUP

P: (204) 956-2739 ext. 2
or through your Towers Online Portal

For questions about landscaping, snow removal, community concerns, or board approval requests, please reach out to Property Management.

Common Inquiries

General Home Information: Homeowner Portal

Submitting Service Requests: Homeowner Portal

Homeowner Portal Issues: Contact ServiceQ

New Home Warranty: Contact ServiceQ

Landscaping: Property Management

Snow Removal: Property Management

Mailboxes: Canada Post

Power Outage: Manitoba Hydro & Property Management

Suspicious Behaviour: Police & Property Management

Emergencies

Emergencies require swift action. Please check the Emergency Contact List in your Homeowner Portal for detailed information. Examples of emergencies include major plumbing leaks or bursts, electrical shortages or sparking wires, loss of heat in winter or water entering your home.

Critical Note: For fire, gas leaks, or carbon monoxide issues, contact your local Fire Department, gas utility provider, or **DIAL 911** immediately. *Please notify your Property Manager.*

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Submit Service Requests  streetside.ca/service