# TORLYS
## smart floors

# MARQUEE FLOORS
### par / by **TORLYS**

## — RESIDENTIAL MAINTENANCE —

# TORLYS Floors Stand the Test of Time

TORLYS Smart Floors & Marquee Floors by TORLYS are both a beautiful addition to your home and have been created to ensure that looking after them is easy. The following steps will ensure that your floor looks beautiful for years.

## Easy-Care Maintenance Tips

- **Clean Regularly** Use a clean, untreated dust mop or use a vacuum regularly with a hard surface tool (not a beater bar/rotary brush as they can damage the finish of your flooring). Wipe up spills quickly with a cloth or sponge, and clean as required with a no-rinse, pH-neutral floor cleaner. **Refer to our website for current recommendations.**
    - Wet mopping is only approved for waterproof floors.
    - Some of our products may be maintained with a residential steam mop on the lowest temperature setting. Refer to our website for current recommendations.
    - Metal / silver embedded mop heads are NOT approved for use.
    - Never wax or use oil-based products on your TORLYS floor.
    - DO NOT use rotating beater bars, floor scrubbers, buffers, spray mops or similar products with TORLYS flooring.
- **Only Use TORLYS Approved Maintenance Products** Never use highly acidic or alkaline cleaners, non-recommended commercial cleaners or polishes, or a treated mop that has been used to clean other floors or furniture.
- **Protect Your Floors** In entryways and areas of heavy wear, use non-skid mats that are marked "non-staining". Clean mats regularly to avoid build-up. Use protective pads on furniture feet to prevent damage.
    - Furniture pads should have no wrinkles and be made of soft, non-staining material (e.g. felt pads); the felt pads should be of adequate size to support the weight of the furniture and a minimum of 1" (2.5cm) in diameter. The floor protectors should sit flat on the floor and be inspected often for cleanliness and wear. For heavy furniture (e.g. couches) coaster-cups are recommended.
    - Caster chairs require the use of a protective chair mat or soft caster wheels designed for hard surface floors. Check the installation instructions for details.
    - Do not drag furniture or other heavy objects on your floor.
    - Close your curtains or blinds where continuous or extreme sunlight will shine on your floor. Also UV protection in windows will help with the performance of your furnishings. A combination of heat and sunlight can cause most furnishings and flooring to fade or change colour.
- **Avoid** Rubber, latex or fiber-backed mats because they may stain the finish.
- **Maintain Humidity** We recommend monitoring the relative humidity levels (RH) and temperature in your home to minimize expansion and contraction of your flooring. Use a humidifier or dehumidifier to achieve the ideal RH levels. See specific product warranty documents for required RH range.
- **Use Caution** When wearing high heels as they can dent TORLYS flooring.
- **Check on Your Pets** Keep your pet's nails and claws trimmed.

# TORLYS Floors Maintenance Grid

| COLLECTION | SWEEP / VACUUM / DUST MOP | DAMP MOP | WET MOP | STEAM MOP (LOWEST SETTING) |
|---|---|---|---|---|
| Smart Vinyl | ✔ | ✔ | ✔ | ✔ |
| Marquee Floating Vinyl | ✔ | ✔ | ✔ | ✔ |
| Marquee Direct Glue Vinyl | ✔ | ✔ | ✔ | |
| Everest<sup>XP</sup> | ✔ | ✔ | ✔ | |
| Smart Laminate Waterproof | ✔ | ✔ | ✔ | ✔ |
| Smart/Marquee Laminate Water Resistant | ✔ | ✔ | | |
| Smart/Marquee Laminate Standard | ✔ | ✔ | | |
| CorkWoodXP / CorkXP | ✔ | ✔ | ✔ | |
| Cork Vista | ✔ | ✔ | | |
| All other TORLYS Floors | ✔ | ✔ | | |

# Did you know?
## Your TORLYS Smart floor can be reused under warranty.*

Your TORLYS Floor will last for years with proper care. But if you decide to redecorate or move, simply unclick your floor, lift it, and reinstall it in another space.

# Warranty

To keep your warranty valid, use TORLYS recommended maintenance products and follow Easy-Care Maintenance Tips. If you have cared for your TORLYS floor according to these instructions and it does not live up to maintenance-related standards covered in the warranty, TORLYS offers full replacement cost, including professional installation, providing the original floor was installed by an authorized TORLYS retailer.

Register your warranty online at **https://residential.torlys.com/resources/warranty/registration/**