

MAINTENANCE GUIDE

For Garage Doors & Openers



Creative Door Services™ is committed to supplying and installing high quality products and providing remarkable customer service to ensure your garage door experience is one you will remember. To help you get the most out of your purchase, just like your car, your garage door requires annual maintenance and monthly inspections to prolong its life. Keep reading for expert garage door maintenance tips from the Door & Access Systems Manufacturer's Association (DASMA) and the National Safety Council (NSC).

GARAGE DOOR MAINTENANCE TIPS

With so many moving parts, there are countless opportunities for damage or malfunction to occur with your garage door system. You can help your garage door last its lifetime by performing these basic maintenance checks:

- Inspect and lubricate your door's tracks and rollers with garage door lubricant.
- Make sure your garage door's hinges are secure.
- Lubricate your door's hinges, springs, and bearings. If your door is fitted with a chain or screw-drive opener, apply lubricant based on the manufacturer's recommendations.
- Using a clean cloth, wipe down the outside of your door according to the manufacturer's recommendations.
- Check the weatherstripping around your door. If you notice that it's cracked or broken, it's time to replace it.

TESTING AND MAINTAINING YOUR GARAGE DOOR SYSTEM

Regular planned maintenance completed by a professional technician, as well as monthly maintenance done by yourself, may help reduce your long-term repair expenses.



Reversing Mechanism Test

Your garage door operator is equipped with a reverse system that'll make your door reverse if it comes into contact with a person or object while closing. Once a month, test out the system to make sure it's working properly:

1. With your door fully open, lay a 2" X 4" piece of lumber flat on the floor where your door should touch down when it closes.
2. Use the remote or keypad for your garage door opener to close your door.
3. When your door strikes the wood, it should automatically stop and reverse.
4. If your door doesn't reverse, schedule a service call with one of our certified technicians and avoid using the door until we've resolved the problem.



Sensors Test

Here's how to test your door's sensor eyes:

1. Stand in front of your fully open garage door.
2. Use the remote or keypad for your garage door opener to close your door.
3. As your door is closing, run your foot or an object, like a broom, through the sensor beam at the bottom of the opening of your garage.
4. If your door doesn't automatically reverse, your door's sensor eyes may be dirty or misaligned.
5. Close your door completely and clean the sensor eyes with a soft, dry cloth.
6. Carefully adjust the sensor eyes to make sure they're aligned.
7. Open the door and repeat the test.
8. If your door still doesn't stop and reverse, it's time to call the experts at Creative Door Services™.



Balance Test

You should be able to lift your garage door manually with little effort. If you have to force it to open, your door is likely unbalanced. Other telltale signs include unusual noises, buckling or bending, and your door appearing loose or lopsided when opening and closing.

If you suspect your garage door is unbalanced, and would like to test it yourself:

1. Make sure your garage door is completely closed.
2. Disconnect your garage door opener by pulling the red-handled release rope hanging near the top of your garage door. This will allow you to open and close it manually.
3. Carefully lift your door to a half open position.
4. After making sure that there's nothing in its path, slowly let go of your door.
5. A properly balanced garage door will stay in the half open position.
6. If your door closes, the garage door springs need more tension.
7. If your door opens, the springs have too much tension.



As an unbalanced garage door generally translates to a problem with the springs, we strongly advise against trying to tackle the problem on your own. Garage door springs are tricky and adjusting them is dangerous. Therefore, this task should only be done by a trained and certified garage door professional. When you spot signs that your garage door is unbalanced, or when it fails to pass the balance test, call in a professional.

If you need your garage door serviced, trust the experienced technicians at Creative Door Services™ for a professional job.
Contact us at **(866) 948 5611** to schedule a service call.



This important information is provided by the U.S. Consumer Product Safety Commission, the National Safety Council, and the Industry Coalition for Automatic Garage Door Opener Safety.



CREATIVE DOOR

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CELEBRATING 50 YEARS

When it comes to quality products and exceptional service, Creative Door Services™ has been raising the bar since 1969. We proudly supply, install, service, and repair Canada's largest selection of quality garage doors, openers, parts and accessories, gates, and intelligent access solutions products. We don't just "do" garage doors, we master every inch of them.