

Five-Year Limited Warranty

All acrylic and gelcoat products manufactured by Hytec are covered by a limited 5-year warranty from the date of sale to the original owner. This warranty does not cover materials and component parts manufactured by others (such as pumps, jets, pipes and fittings), which are subject to warranties offered by their original manufacturers.

Hytec warrants to the purchaser of each Hytec product that such product will at time of sale be free from defect in material and workmanship, and that Hytec will, at its option, repair the original unit or supply an equivalent unit in exchange, such exchange to be F.O.B. at Hytec warehouse.

Hytec shall not be responsible for any expense of removal, transportation or installation of any original or exchange unit. Under no circumstances will Hytec assume liability for consequential damages or labour charges resulting therefrom.

This warranty is non-transferable and shall be voided if the unit is removed from its place of initial installation, or is not installed in accordance with the manufacturer's instructions. Further, this warranty does not apply if the unit has been subjected to accident, abuse, misuse, damage caused by flood, fire or act of God, or if the unit or the plumbing fixtures used in connection with it are not installed in compliance with local codes and ordinances. Any modifications or alterations to a unit, without prior authorization from Hytec, will void all warranties. This includes the installation of steam generators.

HYTEC'S LIMITED WARRANTY OBLIGATIONS ARE EXPRESSLY LIMITED TO THOSE SET FORTH HEREIN, AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. THE LIABILITY OF HYTEC TO THE BUYER WITH RESPECT TO THE SALE OF A UNIT SHALL BE LIMITED TO REPAIR OR REPLACEMENT AS PROVIDED HEREIN TO A MAXIMUM OF THE PURCHASE PRICE OF THE RELEVANT UNIT AND DOES NOT INCLUDE ANY COST OF REMOVAL OR REINSTALLATION OR CONSEQUENTIAL DAMAGES OF ANY KIND.

To obtain warranty service, contact by calling (800) 871-8311 or (250) 546-3067, or by e-mail at hytec.customer.service@kohler.com, or by writing Hytec, Attention: Customer Service. Address: 4150 Spallumcheen Dr., Armstrong, B.C. V0E 1B6. Please provide all pertinent information regarding your claim, including a complete description of the problem, the model and serial numbers of the product, and the purchase date. Also, include a copy of your original invoice